

Mozaic's unique assisted recruitment programme allows organisations to on-board their own ServiceNow skilled resources to deliver effective and efficient support, configuration and development of the ServiceNow platform.

Is it for my organisation?

Many organisations are finding it difficult to attract and retain technical ServiceNow resources. Organisations are continually looking to reduce costs and dependencies on service suppliers, or improve retention of resources with ServiceNow skills. Mozaic has developed an assisted recruitment programme that will provide your organisation with dedicated resources. Resources that have been fully trained and certified on the ServiceNow platform. The programme delivers skilled technical resources for organisations to be self-sufficient on their ServiceNow platform

What is assisted recruitment?

Our HR and ServiceNow technical experts support direct recruitment of resources that will be trained and certified on the ServiceNow platform, to meet your individual organisations requirements and needs. Mozaic ensures that all resources complete our extensive training programme, all while they are dedicated to and managed on a day to day basis directly by your organisation. This ensures that your organisation has the skilled resources for administration, configuration and development, while allowing your organisation to be fully sufficient in managing the ServiceNow platform. A cost-effective, low-risk, way to have committed resources for your business.

The Assisted Recruitment Programme

The programme entails;

- Mozaic experts undertake all the recruitment activities, ensuring your organisation requirements are met
- Resources are degree educated in a relevant subject
- UK wide recruitment, with resources being based at a location specified by your organisation
- Resources will undertake ServiceNow and ITIL training with Mozaic, and will also attend ServiceNow led courses, completing the required certifications
- Resources are directly employed by Mozaic until the agreed predefined period of training has passed, after which, there is an opportunity for the resources to transfer to your organisation, and be employed directly
- High quality, and low risk recruitment for your organisation

Benefits to our customers

Typical benefits for our customers are;

- High performing resources
- Fully trained and certified on the ServiceNow platform
- ITIL trained and certified
- Improved staff retention
- Reduced operational and training costs
- Improved self-sufficiency, less dependent on 3rd party suppliers
- Operational ownership

Contact us

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